

Request and Authority to debit the account named below to pay
UCA Cash Management Fund Ltd

Request and Authority to debit

Surname or company name _____

Given names or ABN _____ ("you")

request and authorise UCA Cash Management Fund Limited (user 128251) to debit the amount specified below from my/our account through the Bulk Electronic Clearing System (BECS) as nominated below.

I/We acknowledge that this Direct Debit arrangement is governed by the terms and conditions of the Direct Debit Request Service Agreement Attached [and any further instructions provided below]

Insert details of account to be debited

Account Name _____

BSB number - (Must be six digits)

Account number

Frequency of Debits

The first debit may be made on ___ / ___ / ___ and at weekly / fortnightly / monthly / quarterly intervals after that.

End Date of ___ / ___ / ___ inclusive (if applicable)

The amount to be debited is:

\$ -

(amount in words)

Cash Management Fund Account to Credit

Account No. _____

Account Name _____

(If you have any questions regarding this, please call Funds Management on (03) 9251 5450)

Acknowledgement

By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and UCA Cash Management Fund Limited as set out in this Request and in your Direct Debit Request Service Agreement (Attached).

Insert your signatures

Signature/s _____

Signature/s _____

Date ___ / ___ / ___

Phone No. _____

Form is to be returned to

UCA Funds Management
130 Little Collins Street
MELBOURNE VIC 3000

Fax No. 9650 7074

Email info@ucafunds.com.au

Office Use Only

Date	Acc No.	Amount	Freq	Entered	Letter Sent	Verified

Direct Debit Request Service Agreement

Definitions

Account means the account held at your *financial institution* from which we are authorised to arrange for funds to be debited.

Agreement means this Direct Debit Request Service Agreement between *you* and *us*.

Business day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

Debit day means the day that payment by *you* to *us* is due.

Debit payment means a particular transaction where a debit is made.

Direct debit request means the Direct Debit Request between *us* and *you*

Us or *we* means UCA Cash Management Fund Limited ABN 41 075 948 444 *you* have authorised by signing a *direct debit request*.

You means the customer who signed the *direct debit request*.

Your *financial institution* is the financial institution where *you* hold the *account* that *you* have authorised *us* to arrange to debit.

1. Debiting your account

- 1.1 By signing a direct debit request, you have authorised us to arrange for funds to be debited from your account. You should refer to the direct debit request and this agreement for the terms of the arrangement between us and you.
- 1.2 We will only arrange for funds to be debited from your account as authorised in the direct debit request.
- 1.3 If the debit day falls on a day that is not a business day, we may direct your financial institution to debit your account on the following business day.
If you are unsure about which day your account has or will be debited you should contact us directly.

2. Changes by us

- 2.1 We may vary any details of this agreement or a direct debit request at any time by giving you at least fourteen (14) days written notice.

3. Changes by you

- 3.1 Subject to 3.2 and 3.3, you may change the arrangements under a direct debit request by contacting us on (03) 9251 5450.
- 3.2 If you wish to stop or defer a debit payment, you must notify us in writing at least seven (7) days before the next debit day. This notice should be given to us in the first instance.
- 3.3 You may also cancel your authority for us to debit your account at any time by giving us seven (7) days notice in writing before the next debit day. This notice should be given to us in the first instance.

4. Your obligations

- 4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the direct debit request.
- 4.2 If there are insufficient clear funds in your account to meet a debit payment:
 - (a) you may be charged a fee and/or interest by your financial institution;
 - (b) you may also incur fees or charges imposed or incurred by us;and
 - (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.
- 4.3 You should check your account statement to verify that the amounts debited from your account are correct.

continued overleaf

Direct Debit Request Service Agreement (cont)

5. Dispute

- 5.1 If you believe that there has been an error in debiting your account, you should notify us directly on (03) 9251 5450 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly.
- 5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for a credit to your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.
- 5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding.
- 5.4 Any queries you may have about an error made in debiting your account should be directed to us in the first instance so that we can attempt to resolve the matter between us and you. If we cannot resolve the matter you can still refer it to your financial institution which will obtain details from you of the disputed transaction and may lodge a claim on your behalf.

6. Accounts

You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.
- (b) your account details which you have provided to us are correct by checking them against a recent account statement; and
- (c) with your financial institution before completing the direct debit request if you have any queries about how to complete the direct debit request.

7. Confidentiality

- 7.1 We will keep any information (including your account details) in your direct debit request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 7.2 We will only disclose information that we have about you:
- (a) to the extent specifically required by law; or
 - (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

8. Notice

- 8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to UCA Cash Management Fund Limited, 130 Little Collins Street, Melbourne VIC 3000.
- 8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the direct debit request.
- 8.3 Any notice will be deemed to have been received two business days after it is posted.